



NEWS RELEASE

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Internet Telephony Services Providers' Association

The Voice of Advanced Communications

2017 ITSPA Awards Winners Announced

9th May 2017 – The winners of the 9th annual ITSPA Awards, sponsored by Magrathea, have been announced today. The Awards, which celebrate innovation and best practice across the next generations industry, were held at the Tower of London. The awards were presented across nine categories, reflecting the range and scope of the VoIP and Unified Communications industry, and for the first time a Best ITSP Reseller Award was included. The winners, highly commended entrants and finalists are listed below.

Award Winners:

Best Business ITSP (Small Enterprise): **Hello Telecom**

Best Business ITSP (Medium Enterprise): **VTSL**

Best Business ITSP (Corporate): **NFON**

Best VoIP CPE: **Panasonic Multi Cell SIP DECT KX-UDS124/UDT1x1 System**

Best VoIP Infrastructure: **Gamma SIP Trunking Service**

Best VoIP Innovation: **Edgewater Networks Network Edge Orchestration**

Best ITSP Reseller: **Arrow Business Communications**

ITSPA Members' Pick: **NICC**

ITSPA Champion: **Peter Cox**

Highly Commended:

Best Business ITSP (Small Enterprise): **Voipfone**

Best Business ITSP (Medium Enterprise): **Orbtalk**

Best VoIP CPE: **Snom D715 Desk Telephone**

Best VoIP Infrastructure: **aql**

Best VoIP Innovation: **Vonage Nexmo Voice API Platform**

Best ITSP Reseller: **Sprint Convergence - Horizon**

Entrants to all categories had to complete a written self-assessment, which were independently reviewed by the ITSPA Awards judges. In addition, Netaxis Solutions, supported by Ziron, conducted the technical testing for two award categories: Best Business ITSP (Small Enterprise); and Best Business ITSP (Medium Enterprise). Entrants in these categories underwent two months of technical testing as well as submitting written entries. Separately, The ITSPA Members' Pick was selected from a shortlist of suggestions by the membership, who they believed had provided real value or support to the industry. This was voted on at event today by the membership. The ITSPA Champion Award was chosen by the ITSPA Council for specific work of merit.

Eli Katz, the Chair of ITSPA, said "A special congratulations must go to all the winners and to those companies who were highly commended at this year's Awards. This year's Awards were particularly competitive, emphasising the continued growth and diversity of the entire next generations communications sector. The market is continuing to mature and develop at pace and, with the General Election just a month away, the Brexit negotiations commencing and the reform of Openreach being implemented – 2017 is proving to be a year of fundamental importance to our industry in many ways. We have also set up dedicated task forces on the issues of business switching and cyber crime and will continue to liaise with policymakers to ensure our members' views are heard and listened to. As ever, we are keen for companies across the next generations communications industry to join ITSPA and get involved in our numerous work streams."

Magrathea's Technical Director Linus Surguy said, "Magrathea is delighted to continue its support of the ITSPA Awards, and it has been great to see the strength and diversity of our growing industry celebrated at this year's ceremony."

The 2017 ITSPA Awards were open to all those in the VoIP and unified communications space, including those who were not members of ITSPA. For more information on ITSPA or the awards please go to www.itspa.org.uk

ITSPA Awards 2017 Finalists

Best Business ITSP (Small Enterprise) Award Finalists

Sponsored by



- Hello Telecom
- Soho66
- SureVoIP
- Telappliant
- Voipfone
- VoIPstudio

Best Business ITSP (Medium Enterprise) Award Finalists

Sponsored by



- Hello Telecom
- Orbtalk
- RingCentral
- VoIPstudio
- VTSL

Best Business ITSP (Corporate) Award Finalists

Sponsored by



- NFON
- Pragma Distribution
- SureVoIP
- TalkTalk Business

Best VoIP CPE Award Finalists

Sponsored by



- Panasonic - Multi Cell SIP DECT KX-UDS124/UDT1x1 System
- Polycom ® VVX® 500, 501 Business Media Phones
- Snom Technology AG - D715 Desk Telephone
- VTech Communications - VCS754A with Orbitlink Wireless Technology

Best VoIP Infrastructure Award Finalists

Sponsored by



- aql
- Ciptex - CAL - The Communications Cloud
- Gamma - SIP Trunking
- GENBAND Kandy CPaaS
- IPCortex Service Provider Platform
- Metaswitch - Clearwater IMS

Best VoIP Innovation Finalists

Sponsored by



- Edgewater Networks - Network Edge Orchestration
- Epsilon Telecommunications - SIP Trunk Federation
- Gradwell Communications - Cloud Storage
- Vonage - Nexmo Voice API Platform
- Voipfone Virtual PA

Best ITSP Reseller Finalists

Sponsored by



- Arrow Business Communications
- Sprint Convergence - Horizon
- Express Telephony - Express CloudPBX
- Fidelity Group - Hosted Telephony

The ITSPA Members' Pick Award Finalists

Sponsored by



- **Sharon White, Chief Executive of Ofcom** - For her leadership surrounding the reform of Openreach
- **NICC** – For their extensive work to produce a guidance document on the use and implementation of SIP ALG
- **Homer SIP Capture** - For providing a 100% Open-Source RTC Capture, Analysis and Monitoring tool

The ITSPA Champion Award

Sponsored by



Peter Cox – For his work on the ITSPA SNITCH List

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Note to editors:

About ITSPA (www.itspa.org.uk)

ITSPA is the UK's trade association for VoIP and next generation communication services providers. Founded in 2004, we represent the views of over 90 members ranging from the largest Tier one operators to the new entrants in the telecommunications sector. Aside from Internet telephony, our members offer video, instant messaging and other “over the top” services to millions of customers in both the business and residential communication markets.

About VoIP

Internet Telephony is the ability to make voice calls over any Internet Protocol (IP) connection, particularly broadband, using Voice over Internet Protocol (VoIP). IP Communications also enable a rich multi-media set of advanced services, including Video, High Definition Sound, Instant Messaging and Presence. Internet Telephony Service Providers can provide regular and enhanced phone line services – often at substantial cost reductions.

The ITSPA Awards are sponsored by Magrathea:

About Magrathea: (<http://www.magrathea-telecom.co.uk/>)

Magrathea is the UK's premier supplier of carrier services and managed solutions in all areas of computers and communications. First established in 1995 we have seen the industry grow and change. Our experience is a key part of the service that we deliver to you and your customers.

Our network spans both the PSTN and IP World, with multiple connections to multiple top tier TDM carriers, including a full BT & Eircom interconnect allowing us to fully integrate with the SS#7 network in both the UK and Ireland. Our IP network is diverse with multiple Tier-1 transit suppliers as well as peering at Linx supplemented by private peering with key IP providers. The network is fully NGN enabled allowing us to fully support Voice over IP interconnection and services.

Our technology is entirely developed in house but draws upon industry standards and utilises industrial strength components for ultimate carrier grade reliability.

Our switching facilities, based within Telehouse London, Bristol and Dublin give us access to virtually unlimited capacity and bandwidth and access to the best carrier networks in the world.

Magrathea are a leading wholesale VoIP provider in the UK, supporting both SIP and IAX. Our solutions include;

- Managed National and International Voice Connectivity, combining competitive rates with high call quality
- Providing UK and Ireland geographic and non-geographic numbering
- Hosted Billing Solutions
- Number Hosting
- Number Portability
- Providing 999 emergency service calling solutions